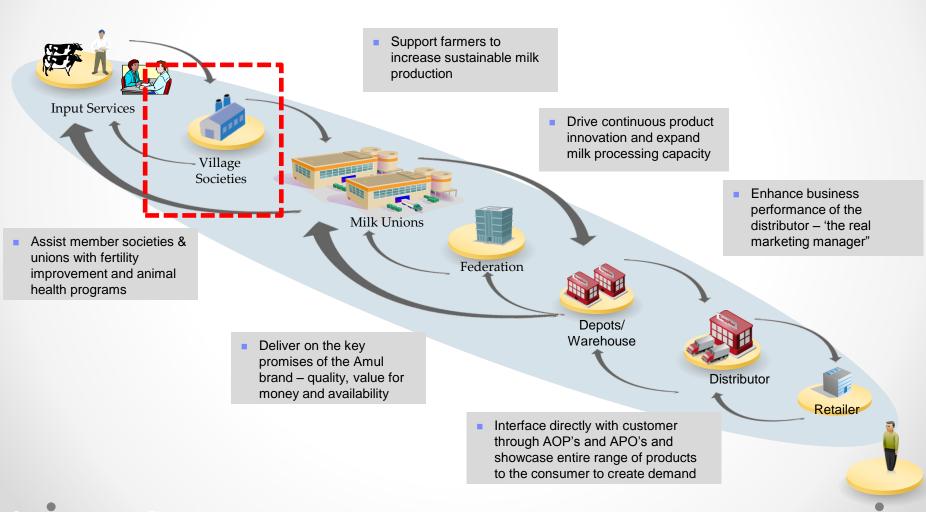
Technological Interventions in Strengthening Cooperative Network

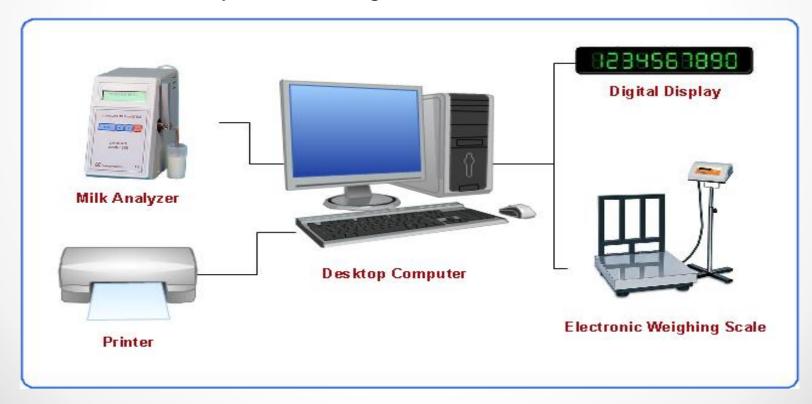
Niraj P Garg Niraj@nddb.coop

Cooperatives' Mission: Give farmer 'the best price' for his milk and consumer 'value for money' for the product



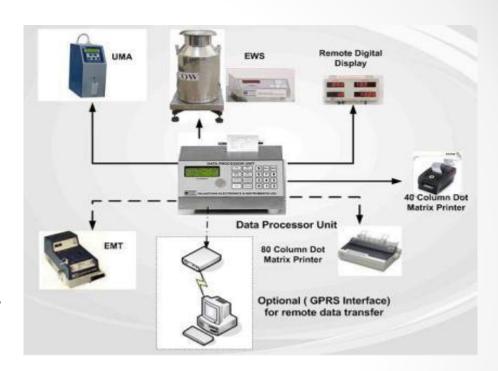
Automatic Milk Collection Stations

- A PC based Automatic Milk Collection Unit (PC based AMCU), which automates the milk collection process at Milk Collection Centers.
- It is a complete milk procurement setup in which the Weighing Scale & Milk Analyzer are integrated with PC with software.



Micro Processor based AMCU

- Capture FAT / SNF from EMT/ Milk-analyser
- Internal weight capturing.
- Option for entry of CLR in case of EMT interface
- Slip print out for member milk transactions.
- Shift end summary.
- Dispatch and Acknowledgement Slips.
- Data Security feature.
- User friendly operation.
- Rugged to work in rural conditions.
- Instant Data Processing & Transfer
- Secured Rate Chart Downloading
- Storage for 200 Members / 15 Days
- Optional Solar Power Module Integration





Handheld AMCU

Lypsää Cutt

- Handheld Small Footprint integrated device
- Low Cost State of Art product with capacity of high speed data processing and storage







- Solar Powered
- Touch Screen
- Thermal Printer Support
- PC Key-Board Interface
- Data Transfer Facility
- Embedded Linux

Mobile AMCU



Components

- Data Processor with In-built Printer & Splitter
- Milk Analyser
- Electronic Hanging Weighing Scale
- Digital Display

Use Cases

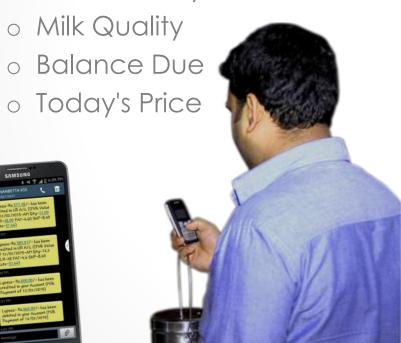
- Mobile Collection Unit
- Can be used to collect milk directly from the Farm.

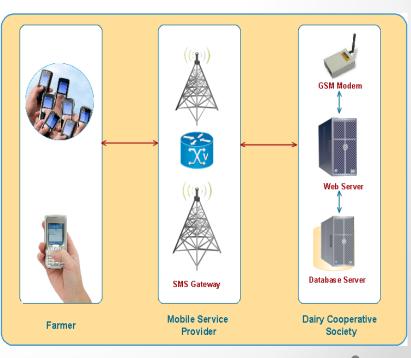
Variations

- Android Tablet instead of Hand Held Terminal
- Sample Collection and later testing at Main DCS

SMS Response System

- It is designed for the farmers to provide an SMS based query response system.
- It answers against the Farmers common query like
 - Milk Quantity





Information Kiosk

Dairy Information KIPSK

- Farmer-friendly touch screen Kiosk in local language
- It delivers farmer-centric information to public
 - Cow herding guidelines
 - News and Events
 - Promotional Messages
 - Resources related to agricultural and dairying
 - Extension and Advisory Services
 - Display of Information Brochures
 - Poster Display



Digital Pass Book



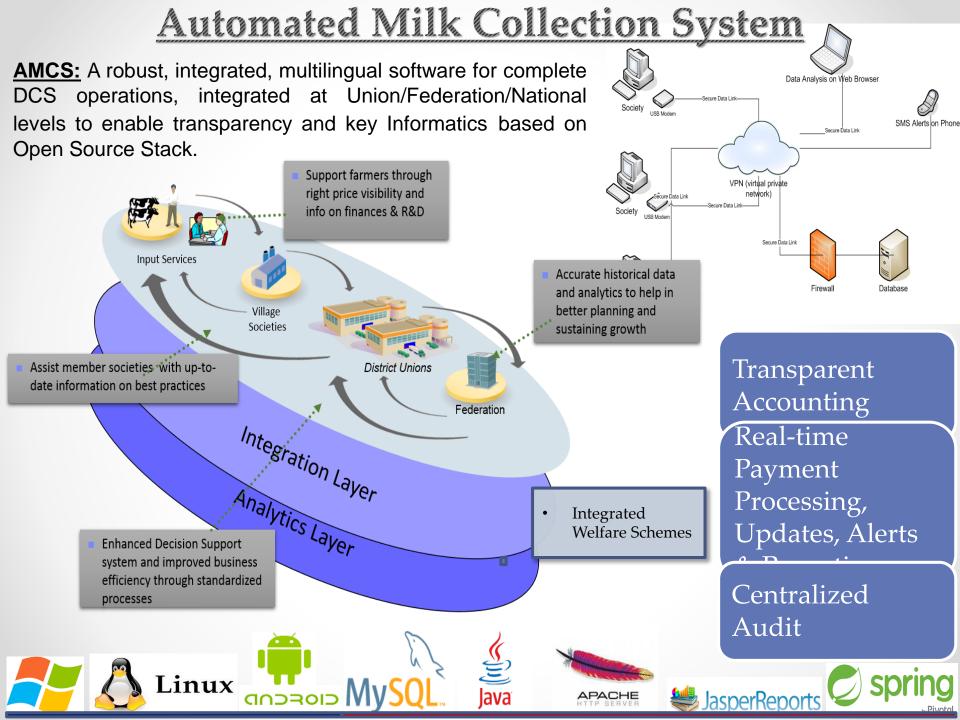
- It is a virtual passbook solution resembling physical passbook.
- Farmers can access their transaction s & Deliver DCS level statistics
 - Milk Qty Poured
 - Milk Quality
 - Milk Value
 - Cattle Feed
 - Cash Payment
 - Membership
 - Transaction History
 - Charts











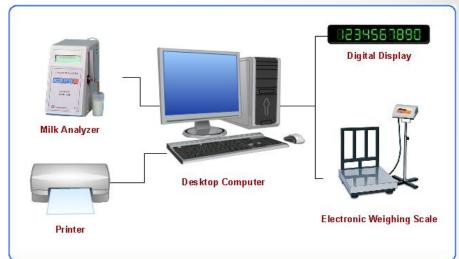
Common, Multilingual Automated Milk Collection System

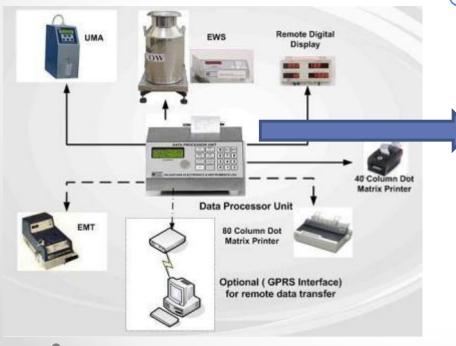
- Part A: Common, Multilingual AMCU Application at DCS Level Focus on all Operations including financial Accounting
- Part B: Common, Multilingual Centralized AMCU Portal Focus on Multi-level Centralized Data Pooling
- Part C: Common, Multilingual Mobile Application for Society Secretary, Dairy Supervisor and Farmer
 - Focus on core information availability at multiple levels
- Part D: Deployment Support for Application and Portal Focus on Deployment, Enhancement and Support Operations

Common, Multilingual AMCU Application

Equipment Integration

- Configurable integration to support multiple versions of
 - Milk Analyzer
 - o Electronic Weigh Scale
 - Remote Display Unit

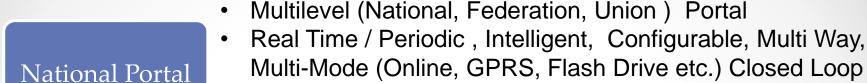






One-way data import from **DPMCU** into **Android Version of Application** on a **Tablet** can provide complete **AMCU functionality**.

Common, Multilingual Centralized Portal

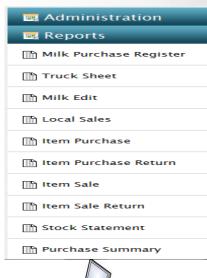


Feedback Enabled Data Synchronization.



- Support for rule-based, centralized audit
- Online Rate Chart, Circulars,
- Online Milk Reconciliation
- Online Order/ Dispatch Management
- Provision for Direct Benefit Transfer
- Integration with Union ERP System
- DCS Data Backup





Data Analysis on Web Browser

VPN (virtual private

SMS Alerts on Phone

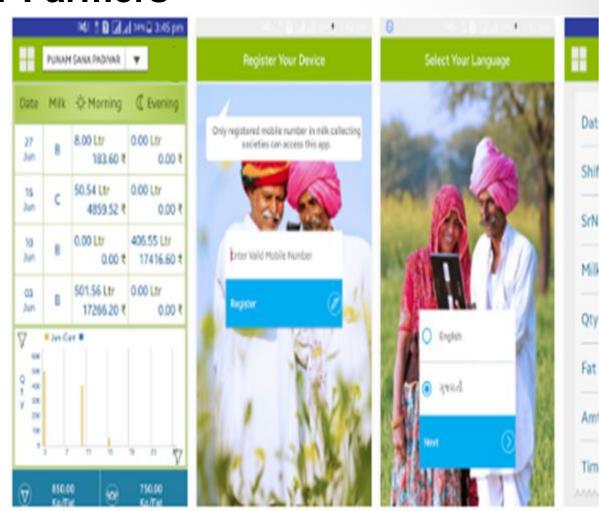


Federation

Common, Multilingual Mobile Application

Application for Farmers

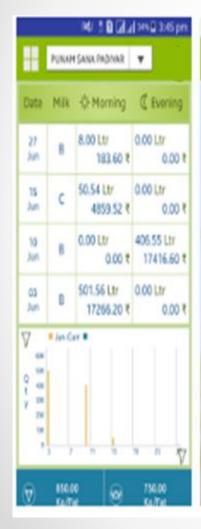
- Android based Application
- Validation by Mobile Number provided at Registration.
- Access to Farmers' own data
- Last few transactions
- Balance check
- Payment Alerts,



These facilities would be available on the Common Portal as well.

Common, Multilingual Mobile Application

Application for DCS Secretary

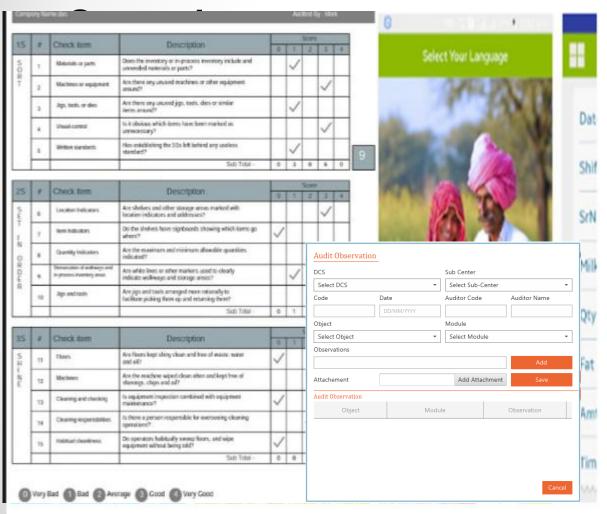




- Android based Application
- Validation by Mobile Number provided at `Registration.
- Details of milk received at dairy
- Audit observations by Supervisor and response to the same
- Balance check at dairy & alerts on dispatches
- Ordering and Order Status query dairy

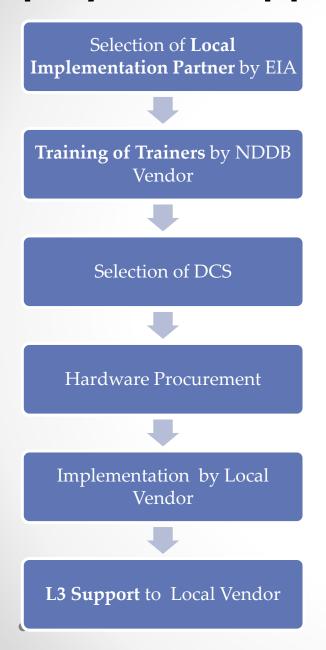
Common, Multilingual Mobile Application

Application for Society



- Android based Application
- Validation by Mobile Number provided at Registration.
- Access to requisite DCS's data
- List of exceptional transactions
- Raising and following up on audit queries
- Details of milk received at dairy & milk supplier

Deployment Support for Application and Portal



Comprehensive Training Plan

- Trainers Training
- End User (DCS) Training
- Supervisor / Auditor Training

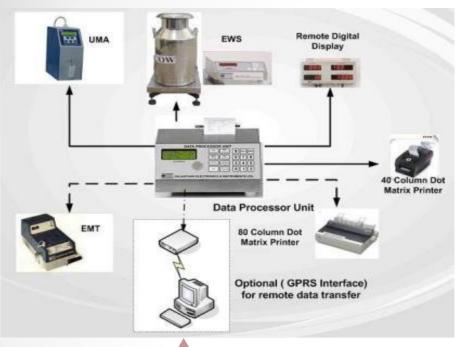
Detailed Multi-lingual Training Manual

- Trainers Training
- End User (DCS) Training
- Supervisor / Auditor Training

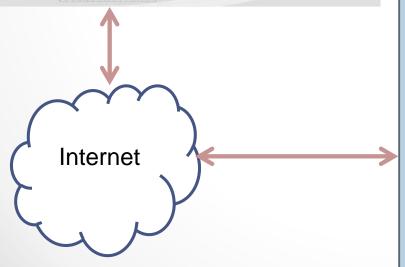
L3 Support to Local Vendor

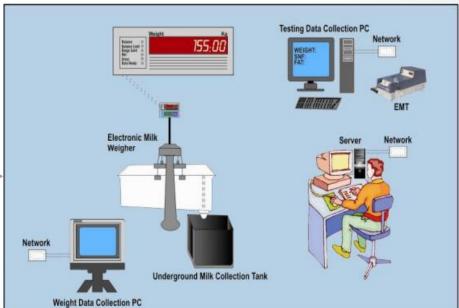
- Comprehensive Support Portal
- Remote Desktop Support
- Feedback based Enhancement
- Refresher Training

AMCU/DPMCU - RMRD Linkages



- Linking Milk dispatch to dairy with Milk Reception at RMRD Dock before arrival of vehicle.
- Online Instant Alarms for low Reception





BMC Data Logger

Web-based, real-time monitoring and reporting system for Bulk Milk Cooler.



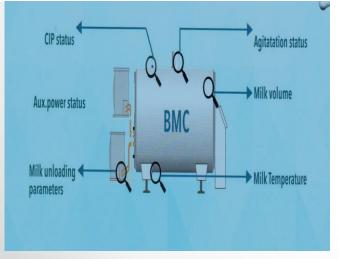
Monitoring

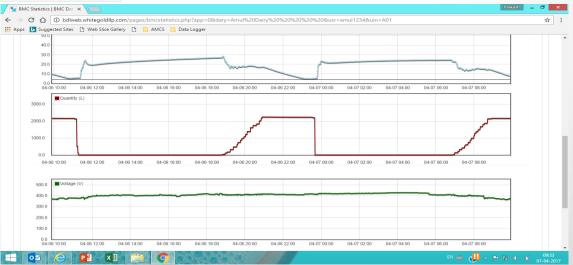
- Milk Volume & Temp.
- Compressor Running hours
- Power supply / DG set Operation
- Agitator

Dashboard

CIP adherence/ Compliance





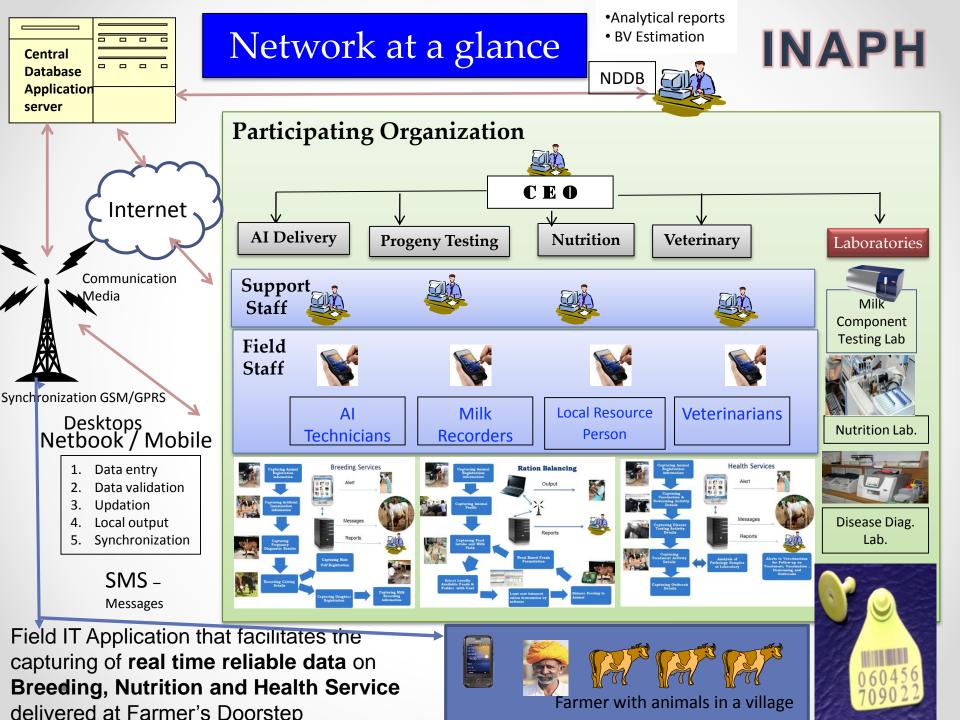


Vehicle Tracking System











Request for Service by Farmer over Phone/Web (Service Type, Location)



Call Center

Allocation of Service Request to designated Field Worker. (Sms to farmer / Worker)



Visit of Worker at Farmers'
Doorstep after telephonic
Confirmation



Service Delivery and Recording



On Demand Services

<u>Requirement</u>

- Trained Field Service Providers with access to INAPH and ear tagging facilities.
- Accurate Database of All Trained Service Provider mapped with villages
- Call Centers for Call Management.
- Responsive on field Tracking and Monitoring Support mechanism.

Request Closure and Feedback





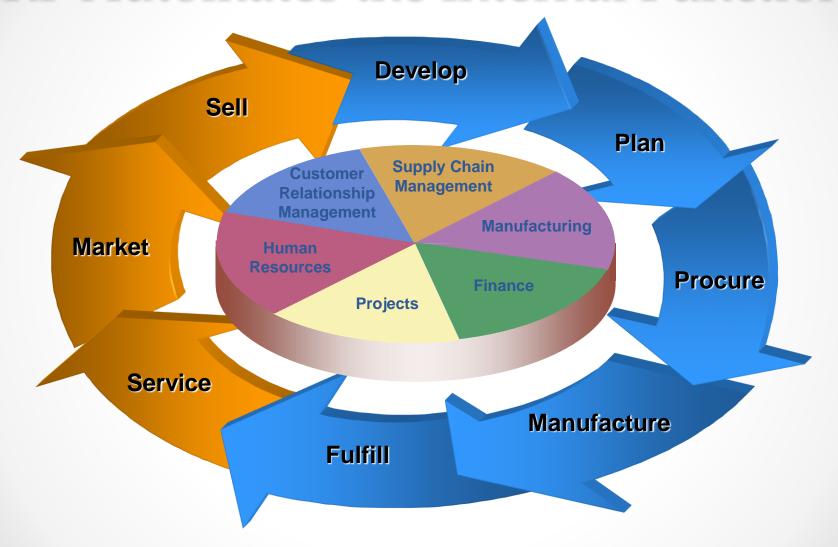






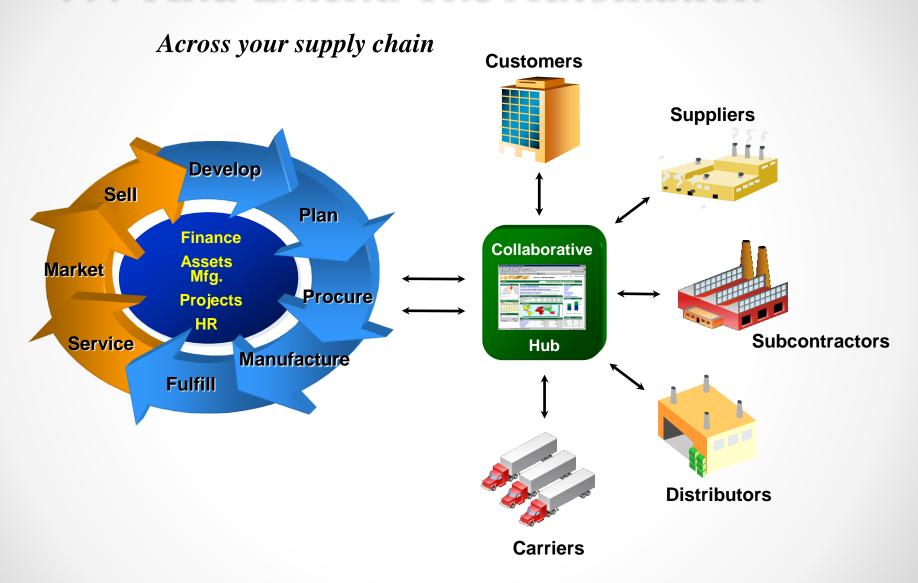


ERP Automates the Internal Functions



23

... And Extend The Automation



24

Functional Requirements

Cattle Feed Plant Chilling Centers

Maintenance & Utilities Functions

Milk
Procurement
and Billing

Production Operations

Projects

Semen Station Management Subcontracting Operations

Transportation

Veterinary Services

Budgetary Control Business Intelligence Reporting

Cooperative Services

Finance and Accounts

Human Resource Management

Insurance & Treasury

Payroll

Production Planning and Control

Purchase

Quality Assurance Sales and Sales Accounting Asset Management

Advertising & Promotion

Dispatch Planning

Distribution and Network Planning

Market Planning Product Complaint

Options

Criteria	Relative Comparison		
	Traditional ERP	Cloud Based SaaS	Open Source ERP
Solution Complexity		L ← → H	L ← → > H
Ability to Support Faster Deployments	L ← → → H	L←→→H	L ← → H
Overall Cost	L + H	L ← → H	L←→ H
Implementation Timelines			L
Support Complexity	L	L	L ← → H
Ability to leverage leading practices from industry and each other	L - H	L	L←→H
Time to Full Benefit Realization		L < + > H	L <→ > ₩

"Design Once Implement Many" Approach enabled by Template based ERP Implementation will ensure Rapid Time to Value

`Template Development & Validation

Develop a Template for clusters of Federation and District Unions based on standard and common business processes across the clusters

Evaluation & Analysis

Global Business
Blueprint

Global Template finalization

- Understand the operating model at Federation level and District Union level for all business entities in scope
- Identify clusters of Federations and District Unions based on common processes

 Define the Master set of all common processes for each cluster of Federation and District Unions

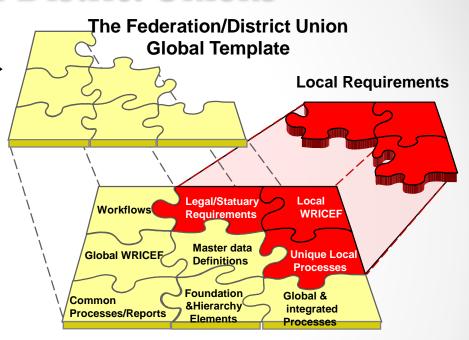
 Develop the Template that covers common processes for each cluster of Federations and District Unions

A Template defines the common processes, data structures and standards for a cluster of Federations and District Unions

The Template and Local Requirements combine to form the process blueprint for each business entity

Global Template Design and Development

- Define common processes
- Define data standards and data structures
- Define common interfaces and reports
- Define local variations for process, data, interfaces and reports
- Perform fit/gap analysis for template decision
- Design and develop template on the ERP of choice

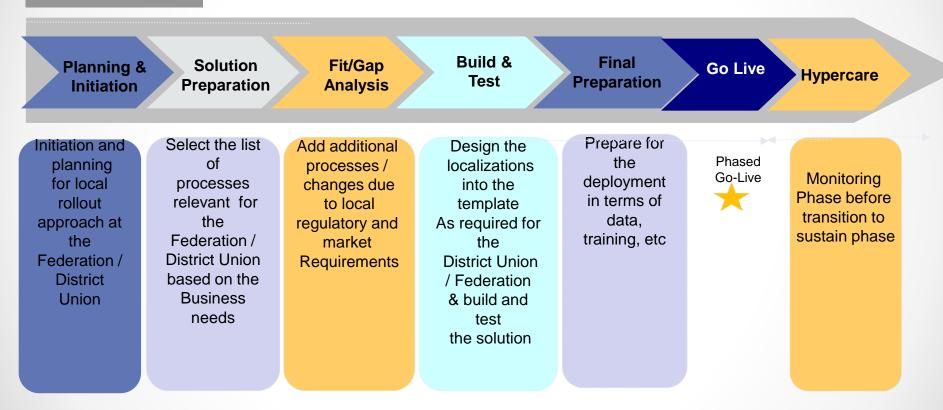


Local variations to be allowed for

- Legal requirements
- Tax & Statutory requirements
- Market specific customizations
- Local Interface requirements

Implementation of the Cluster template at Federation and District Unions

Template Localization and Rollout Localize the Template developed for the cluster of Federation / District Union as per the local requirements and rollout to the respective Federation or District Union in the cluster



Implementation timelines will vary based on the size and complexity of the Federation and the District Union

Template based approach helps speed up the overall implementation

Efficient Execution

Executive Steering Committee ERP Center of Excellence Core Team Implementation Team Strategy & Solution Architecture **Planning Functional** Central Program Manage Change and (Process, Configuration) Management Communication **Application Development** (Application, Report, Interfaces) **Change Control Board Training** (Training Plan, Training Content) **Data Management** (Data Mapping, Creation, Conversion) **Change Management** (Training, Communication, Value Realization) **Federation / District Unions Central Support Team Local Teams (per business entity)** Local Change **Local Project Configuration & Application Support** Management Management **Local Implementation Team Central Infrastructure Team** (From the Implementation Factory) **Infrastructure and Operations**

Support

Participation from Federations and District Unions

Participation from Systems Integration Partner

Thank You!!